

COVID-19 EMERGENCY UPDATE FOR MORTON COMMUNITY HEALTHCARE CENTRE PATIENTS

At the Morton Community Healthcare Centre (MCHC), public safety is our first priority. MCHC doctors are continuing to address patient needs but the COVID-19 emergency has necessitated the following changes:

1. Doctors are interacting with most patients over the phone. If patients have a scheduled appointment they should call their doctor's office to confirm. If the receptionist is unavailable, patients should listen to the entire voicemail message for instructions on how to contact their doctor or a doctor on-call. Doctors' numbers are available at the MCHC website <u>http://www.mchclakefield.ca/</u>

2. While the doctors are in their offices and addressing patient needs, the clinic doors are locked. This is for the safety of staff and patients coming in for appointments. No one should drop into the clinic without first confirming their appointment by phone. Do not attend the clinic to book appointments or to drop off paperwork.

3. If you have any of the following: fever, cough, shortness of breath, or flu-like symptoms, **DO NOT** attend an appointment at the clinic. Call your doctor for further instructions.

4. The Blood Letting Lab is open and is now located in Suite 5, right next to the parking lot. The Lab has been moved to Suite 5 to provide patients and staff with extra safety precautions during Covid 19. Please contact your doctor's office to book an appointment for bloodwork and receive further instructions on attending your appointment.

5. Lakefield Physiotherapy and Foot Health Clinic Notice: We are open for In-Person physiotherapy and foot care and virtual care physiotherapy. To ensure the health and safety of our patients and staff, we have made a number of changes to the way our clinic operates and have implemented enhanced measures to ensure the health and safety of our patients and staff. To schedule an appointment, please give us a call at 705-652-6999 or email us lakefield.physio@lifemark.ca We are accepting patients who qualify for OHIP funded Physiotherapy.

6. The Peterborough Family Health Team Nurse Practitioner Clinic is not accepting new patients or any walk-in visits due to COVID-19 at this time. Current patients requiring care should call the Clinic at 705-651-4866. The phone lines are open Monday, Tuesday, Thursday, and Friday 9am-4pm, closed between 12-1pm. If you require emergency care, please call 911, or proceed directly to Peterborough Regional Health Centre in Peterborough, Ontario.

7. MCHC parking fee is \$3. As always, please park your vehicle in the lot to keep the drop-off area available for those with mobility issues and for emergency and delivery vehicles.

Please refer questions regarding the current state of our community's response to the COVID-19 emergency and tips regarding personal health to the Peterborough Public Health hotline: 705-743-1000 ext. 401, or visit <u>https://www.peterboroughpublichealth.ca/</u>

PLEASE FOLLOW SOCIAL DISTANCING PRATICES, STAY HOME IF POSSIBLE AND STAY WELL.

FROM THE MCHC BOARD March 1, 2022