

## Dr. Laverne Arthur

Morton Medical Centre, 6-150 Strickland Street, Douro-Dummer ON K0L 2H0

### Notice of Practice Closure

- During September 2001, I entered McMaster Medical School. During September 2007, my first patient was seen in the Lakefield Day Clinic. On **Friday October 31, 2025**, I will **officially retire** and see my last patient at the Morton Medical Centre.
- After 24 years of medical learning & Family Practice oriented to older persons, it is deeply satisfying to think of the many remarkable seniors who enriched my life with their stories as they looked to me for health care.
- Unfortunately, I **have not found** another Physician to take over my practice.
- All of the Morton Medical Centre Physicians are at maximum patient capacity and **are not accepting new patients**. Please *kindly refrain* from calling their offices.
- As your family physician, I will be following up on all labs, diagnostic testing/imaging and specialist reports until October 31, 2025. Prescription renewals are to be requested through your pharmacy **before** October 31, 2025.

#### Ways to obtain Primary Care going forward:

- Our office will be booking appointments in our usual manner up until mid-October 2025.
- Peterborough Family Health Team's website has a 2-page brochure listing care options for Peterborough-area residents without a primary care provider. A copy of this resource is included with this letter.
- Call to register for "Health Care Connect" at 1-800-445-1822 or online at <http://www.ontario.ca/page/find-family-doctor-or-nurse-practitioner>

**MEDICAL RECORDS:** I strongly encourage you to obtain a copy of your medical records for yourself and/or your new provider. Your medical records can be accessed by the **directions on the reverse of this page**.

Finally – let me say it from my heart - it has been a true honour to be your family doctor. I wish you good health more than sufficient to pursue your life goals in the future.

Sincerely,

Laverne Arthur MD

*If you have an urgent medical matter in the absence of a doctor, please proceed to the nearest emergency room.*

## **Your Medical Record**

I am required by the College of Physicians and Surgeons of Ontario to store all original patient records for a period before they can be destroyed. Your medical record does not automatically follow you when you leave a medical practice, unless you arrange for it. I have selected RSRS, a physician-managed company, to safely and securely store all patient records from my practice, and to assist you in obtaining a certified and searchable copy for yourself and/or your new physician.

I encourage you to obtain a certified copy of your personal medical history. It is a very important file for your continued care and should be accessible at all times, especially in the absence of a new doctor. Please contact RSRS in one of the following ways:

**[www.recordsolutions.ca/DrLArthur](http://www.recordsolutions.ca/DrLArthur)**

**Tel: 1-888-563-3732**

**Fax: 1-877-398-5932**

**Email: [info@rsrs.com](mailto:info@rsrs.com)**

(Please note: Arranging for your record can take place immediately by contacting RSRS. However, unless it's an emergency, the actual delivery of your requested medical record will take place only after my practice closes. There is a fee for the copy/transfer of your medical record but is in accordance with guidelines and is not prohibitive.)

*\*RSRS is a physician-managed medical records storage facility. They are fully compliant with the guidelines set by the College of Physicians and Surgeons of Ontario and the relevant privacy regulations.*